

Code of Conduct

- Confidentiality is very important; everything that is said in the group remains in the group – unless it is a safeguarding concern.
- Please respect other peoples' opinions; they may differ from yours but are equally valid.
- If you are concerned about the wellbeing of another group member, please talk to the coordinator, or contact Ansa Khan, Team Lead on 07496 874882.
- Please think carefully about sharing your personal information and your contact details which may impact on your wellbeing and the wellbeing of others.
- Buckinghamshire Mind is not responsible for any relationships you might have with one another outside the groups. However, if relationships formed outside of the groups begin to impact our members and services, as we have a duty of care, we may have to speak to members if concerns have been raised.
- Buckinghamshire Mind will contact your GP or other health professional if they are concerned about your safety or the safety of others.
- Any discrimination on the grounds of race, religion, gender, sexual orientation, or disability will not be tolerated.
- Anyone under the influence of illegal substances or alcohol will not be permitted to attend the groups.
- We have Health and Safety guidelines in place which everyone must adhere to. Please refer to our policy for further information, or please speak with your coordinator/Ansa Khan.
- Violent, abusive, aggressive, or domineering behaviour, including sexual or inappropriate physical contact, emotional abuse of any description is not acceptable and will be challenged – this includes communication on social media, telephone conversations and texts.
- Everyone must treat Buckinghamshire Mind/Mind in Berkshire staff with kindness and respect. Abusive behaviour will not be tolerated, and should anyone display this behaviour, you may be asked to leave the service.

- If we feel that the code of conduct is not being adhered to, the coordinator or Team Lead will speak to the individual involved and will ask that this behaviour is modified accordingly. If the behaviour continues, we may ask that the individual takes a break for an agreed period of time, after which we will review the situation, and a decision will be made on if the individual can return. There is also a possibility that the person may be asked to leave the service.